





“The Inauguration would be a challenge for any security force. Our officers across Washington, DC, and the surrounding areas made us all proud that day,” added Toth. “Our location on the parade route, as well as the broadcasts and events taking place within the Newseum, created a very demanding situation. While our training is put to work every day, at every post, it really shines at a time like this when all limits are tested.”

The events leading up to and on Inauguration day went off without incident. “Our security officers do a wonderful job,” said Thompson. “Ninety percent of our visitors probably don’t know that they are a contracted firm. Allied Universal is very much a part of the Newseum staff.”

This can be attributed to Allied Universal’s devoted approach to customer service, quality officers and a customized program, developed specifically for this museum.

According to Toth, Allied Universal continues to build a strong relationship, both professionally and personally, with the staff at the Newseum. “Our officers enjoy working at this account, and we have very little turnover. The Newseum has done a wonderful job helping to establish an environment where all staff functions as a team.”

“For us, it’s more than just scanning bags and tickets,” added Konjit Negewo, Assistant Project Manager. “We know the history of the exhibits and the building, and we work hard on our customer relations.”

“The security team is just as much involved in the daily functions of this building as anyone else,” Thompson continued. “We are certainly lucky to have them on board.”