Security Firm Deploys AI as 'Virtual C l

Allied Universal security employees in a training session. PHOTO: ALLIED UNIVERSAL

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Allied Universal, a provider of facility services and security that was founded in the 1950s, is using artificial intelligence to help its guards better patrol buildings and sites.

Guards use devices such as smartphones t etp where security risks merit the most resources, according to Mark Mullison, Allied Universal's chief information o cer. For example, a guard may visit a parking garage once an hour and observe people in the area, noting details such as the route they took, hows

The goal is to do a better job of getting security guards in the right place at the right time, he said. Allied Universal has more than 200,000 employees, including about 175,000 security guards.